

PEA FAQ

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What services do you provide?

Peachtree Eye Associates welcomes patients with all vision needs. Our doctors perform comprehensive eye examinations, contact lens fittings as well as treatment of eye diseases and minor eye injuries.

What patient age demographic do you service in your office?

The doctors provide ophthalmic services for patients from age four as long as they can recognize the alphabet. Peachtree Eye Associates recommends that children have an eye exam before starting school and every Summer thereafter.

Where is your office located?

Our offices are located inside the Lenscrafters suite at Lenox Square Mall of Buckhead and Avalon in Alpharetta, GA.

Lenox Square Mall [3393 Peachtree Road NE, Suite B 128, Atlanta, GA 30326](#) **PHONE** (404) 233-9296
FAX (404) 841-9908

Avalon at Alpharetta [4190 Avalon Boulevard, Suite 4090, Alpharetta, GA 30009](#) **PHONE** (678) 436-5145
FAX (678) 436-5150

What other languages besides English do you speak in your office?

Most of us are bilingual at Peachtree Eye Associates. The doctors also speak fluent Spanish and our staff speaks Hindi and Tagalog.

How can I order contact lenses?

First, you will need to have a full exam in order to get a contact lens fitting. If you already have a prescription, then you will be able to order your contact lenses from our office.

Your doctor will provide a copy of your prescription for your records. Peachtree Eye Associates will be offering online contact lens ordering services in the near future.

What can I do if I have an emergency after hours?

If you have reached our office after hours with a true ocular emergency, please call OMNI Eye Services at (404) 257-0814. You will be assisted by the doctor on-call.

What insurances do you accept?

Peachtree Eye Associates accepts most EyeMed Vision Plans, Humana Vision and Aetna Vision. Please verify either directly with your insurance or the Human Resource office at your workplace if you have vision coverage at our office to speed up the verification process. We can also verify your vision benefits even if you walk-in for an appointment as long as you present your insurance card or provide the necessary information at the time of registration. Just remember, having vision insurance is not a

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guarantee for payment and ultimately the patient or guardian is responsible for all services and materials provided at our office. If the vision insurance information is not presented or verified at registration, it will be the patient or guardian responsibility to self file the claim with the appropriate insurance. Therefore, no other discounts will be honored after services have been provided.

What type of payments do you accept?

Peachtree Eye Associates processes most major credit cards including VISA, MasterCard, American Express and Debit cards. We accept cash as well; however, we apologize in advance, but our policies do not include accepting personal checks.

What are your professional fees?

The professional fees for your services depend on the type of examination and tests performed, the doctor's diagnosis and the copayment requirements from your vision insurance.
